

Norwich Fire Service

Automatic Aid and Fiscal Oversight



Goal:

To provide the highest degree of fire suppression and protection to the city using all of the assets of the Norwich Fire Service in the most effective manner possible.

Objectives:

- ❑ To educate city residents and business owners, and the Council of current issues within the Norwich Fire Service.
- ❑ To demonstrate the ways in which these ordinances address some of the current issues within the Norwich Fire Service.
- ❑ To present evidence that refutes the statements and claims that the status-quo in the Norwich Fire Service is sufficient.

Recent evidence of a lack of fiscal controls can be found in these two examples;

In 2017, the fire service received \$3.2 million-dollars in fire apparatus for 4 of the 5 volunteer departments without the benefit of a cost analysis or any type of deployment analysis.

In fact, the purchase and assignment of the FIVE new fire trucks directly contradicted the findings in the previous three studies of the Norwich Fire Service regarding the “over-abundance of apparatus” (George Paul, 1989).

The five trucks went \$400,000 over the \$2.8 million-dollar allocation, and the Yantic and Taftville fire trucks went more than another \$20,000 over budget for “dealer-added options” at the request of the respective VFDs without prior approval of the Council.

Recent evidence of a lack of fiscal controls can be found in these two examples;

In 2018, the Taftville VFD fire chief initiated a building addition to the city-owned firehouse on Providence Street without prior permission from the City Council.

Even though he procured a grant for most of the estimated cost, he also exceeded his authority by obligating the city and its taxpayers for the remaining actual costs of the project, escalation (inflation), and numerous cost overruns.

That project went \$117,000 (nearly 47%) over budget without a satisfactory explanation.

Cause for concern leads to a call for an updated fire study;

In 2019, at the request of the Public Safety Committee, the CM led an internal workgroup consisting of the Comptroller, the NFD Fire Chief, and the VFD chiefs.

This group was tasked with two foci; 1) Determine five fire apparatus to be decommissioned and removed from the city's fire service, and 2) Create a replacement schedule for the remaining fire apparatus projected over the next 20 years.

The effort and resulting report was an abject failure; the VFD chiefs refused to relinquish a single piece of apparatus, the Superintendent of Fleet Maintenance was excluded from the discussion, and the report demanded SIX new fire trucks.

It became clear that the city needed an outside expert to help chart a path forward.

Commissioned by City Council action in 2020 at a cost of over \$81,000, the McGrath Consulting Group Inc. report was received by the Council in February 2021.

This is the latest in a string of at least four previous studies of the fire service and fire apparatus dating back to 1969, and includes the 1989 George Paul study.

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This is the latest in a string of at least four previous studies of the fire service and fire apparatus dating back to 1969, and includes the 1989 George Paul study.

In addition to the time and resources allocated to these studies, approximately \$200,000 of taxpayer funds have been expended on all of the fire studies to date without significant improvement to the delivery of fire services to the community.

The McGrath report cited several concerns;

- ❑ *“The concerns of the governing officials is improving the relationship and teamwork of these [fire] organizations from what is perceived to be a troubled relationship between career and volunteer.”*

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- ❑ *“It will be incumbent on political leaders to leave Democratic and Republican ideologies behind, and instead, have the **fortitude to make difficult decisions...**”*

Priority-1 (Urgent):

- “Incident Reporting” - *Data quality assurance, IT support, Incident coding standards, Data recording of overlapping incidents* **(all underway as part of dispatch center upgrade)**

Norwich Fire Service - Key Recommendations of the McGrath Report

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- *“Training” - All departments must use the same training curriculum and regularly train on standardized procedures to achieve a minimum level of safety and performance. The training curriculum must be based on national standards” (ongoing SOP revisions and partial implementation)*

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- “Fire Scene Response/Assignments” - *Response to emergencies should be based on proximity and **adequate resources** to mitigate the emergency, regardless if the individuals providing that service are career or volunteers*” **(Run cards are evidence to the contrary)**

Priority-2 (Pressing):

- Dispatch Console/Equipment, Dispatch Radio Systems, Dispatch Response Plans, Dispatch Data Analysis (**all are underway**)

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- Standardization - *"The City would benefit from the standardization of Standard Operating Procedure; Data of fire/EMS services..."* (**ongoing work of the fire chiefs**)
- Standardization - *"The Norwich Fire Department should respond automatically with a single engine in conjunction with the district's fire department in which the emergency is occurring"* (**as prescribed in the Automatic Aid ordinance**)

Norwich Fire Service - Fire Chiefs' Meetings on Automatic Aid

Claim: *"We've been working for 10 months on Automatic Aid"*

- Aaron Westervelt, LHVFD Chief

Facts:

According to the CM reports to Public Safety, in the 21 months since the McGrath report, no serious work was done on Automatic-Aid before June 2022 and no draft recommendation was made before September 2022.

Question:

What took so long to put the safety of the public before everything else?

Norwich Fire Service - Fire Chiefs' Meetings on Automatic Aid

Feb 2021	McGrath report received and accepted by the Council
Mar 2021	CC Resolution to establish monthly fire chiefs' meetings
May 2021	1st fire chiefs' meeting Automatic Aid discussed - no action Mayor and Ald. Gould invited/attended - neither of them were members of P-Safety both of them are members of a VFD (suggesting political involvement) NFD Chief suggested meeting with P-Safety members - no such invitation has been ever been extended to the committee members
Jun 2021	Chiefs committed to draft an Automatic-Aid policy and to revise run cards 12 months of inaction, delay, and road-blocking (57% of chiefs' meetings had no Auto-Aid action)
Jun 2022	Chiefs questioned when Automatic Aid would be implemented because they expected a July-1 implementation, even though they had not completed a draft recommendation - this implies that they expected the Council to take action first
Jul 2022	Auto-Aid: discussion centered around sending a full 2nd alarm to all fires - there was no discussion on re-tones or on response to city-owned buildings
Aug 2022	Auto-Aid: discussion centered on Dispatch protocols
Sept 2022	Auto-Aid: policy reviewed and finalized - Nov 1 start date chosen
Nov 2022	Auto-Aid: VFD Chiefs withdraw support

Norwich Fire Service - Fire Chiefs' Meetings on Automatic Aid

Claim: *"[Chief] Eyberse and Taftville chief Tim Jencks said they are not against Automatic Aid"*

- The Day, Claire Bessette, Nov. 22nd

Facts:

They may have said it, but...

Behind the scenes Jencks sent angry emails to the CM after chiefs' meetings to undermine the ongoing work of the chiefs on Automatic-Aid and to sabotage the initiative.

This summer, Jencks led a meeting at TVFD and asked for a membership vote to refuse to adhere to any policy/ordinance regarding Automatic Aid... the vote passed.

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Facts:

Jencks allowed members of his department to organize and execute a plan to prevent the November meeting of the Public Safety Committee.

Jencks allowed members of his department to organize a closed-door November meeting "for firefighters only" to plan efforts to derail the Automatic-Aid ordinance.

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter



RECEIVED
NOV - 2 2022
OFFICE OF THE CITY MANAGER
NORWICH, CT

We the Chiefs and designated representatives, of the Taftville Fire Company #2 Incorporated, Yantic Fire Engine Company #1, East Great Plains Fire Company, Occum Fire Department and Laurel Hill Fire Company withdraw our support of the "Auto Aid" policy based on the following issues:

- 1) The Norwich City Charter specifically states:

Chapter 8 Fire Protection and Prevention

Sec. 8-20. - Organization, status and property of volunteer companies not affected.

Nothing in this article shall be construed to affect the organization, status or property of the volunteer fire companies now or hereafter established outside the limits of the city consolidation district.

- 2) The Norwich City Council's recently proposed ordinance violates and oversteps the organizational operations of each of the volunteer companies and furthermore the Norwich City Council's Public Safety committees constant and consistent attempts to micromanage the delivery emergency services citywide to meet a clearly identified political agenda.
- 3) The Automatic Aid policy and the proposed ordinance are not the most cost effective way to provide the emergency services to the residents, when no deficiencies with the present delivery of services are known and the most recent fire study indicates we are bucking national trends.
The increase to the call volume on both the career staff and the volunteer departments, placing additional wear and tear on the apparatus which, increase the city liability moving additional apparatus, and possibly fracture the volunteer service trying to force a plan that clearly violates the city charter.
Ultimately, this will cost the taxpayers a great deal more for fire protection in the long run in both the CCD & TCD.
- 4) The Norwich Fire Chief did not act in good faith and open transparency during the monthly Fire Chiefs meetings.

- 5) The initial "Auto Aid" policy was a work in progress and agreed upon to be conducted for six month trial basis and to be continually monitored for any negative effects on the volunteer departments as agreed upon between the Norwich Fire Chiefs and the Norwich City Manager.
- 6) A previous ruling has already stated that the volunteer departments are an autonomous branch of the City of Norwich and the council or the Norwich Fire Chief have the authority to make operational changes to the way the department operate.

Therefore, immediately following this meeting each Volunteer Chief will notify the Norwich Dispatch Center in writing on their respective department letterhead to cancel the recently sent policy and to continue with the previous operational policy regarding emergency responses within the volunteer districts.

Taftville Fire Department

Yantic Fire Engine Co. #1

East Great Plain Fire Department

Occum Fire Department

Laurel Hill Volunteer Fire Company

Less than one day after Automatic-Aid took effect, the VFD Chiefs wrote a letter of protest and withdrawal in response to the proposed ordinance.

The only tangible and credible explanation for this action is their misplaced perception of complete autonomy and their fear that an ordinance has the force of city law once adopted by the Council.

Ordinances cannot be ignored or dismissed.

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Ordinances cannot be ignored or dismissed.

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter

Claim: Automatic-Aid does not need to be an ordinance.

- VFD Chiefs' letter rec.'d Nov. 2nd

Facts:

With the previous slide in mind, the strongest argument for both ordinances are the chiefs' own words in their Automatic-Aid Withdrawal Letter.

This letter is evidence that without the force of city law, the VFD chiefs can and will use Automatic-Aid as leverage anytime they are unhappy with Council action.

The Charter is crystal-clear:

The Council is the authority that sets policy by ordinance and resolution.

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter

Claim: Automatic-Aid does not need to be an ordinance.

- VFD Chiefs' letter rec.'d Nov. 2nd

Facts:

The policy that the VFD chiefs developed only addresses one of the three concerns surrounding emergency response; responding to structure fires.

The VFD policy ignores **“What is BEST for the individual needing the service”** in the instances of “re-tones” (alarms that are not answered by the VFD’s).

The VFD policy also ignores the city’s responsibility to protect city-owned infrastructure, like city schools, 24/7/365.

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter

Claim: The proposed ordinance violates the City Charter.

- VFD Chiefs' letter rec.'d Nov. 2nd

Facts:

In item #1 of the chiefs' letter, the chapter, section, and subsection cited conveniently omits the key phrase; **“except in case of emergency as defined in the Rules and Regulations adopted by the [C]ouncil.”**

The Corporate Powers stated in Chapter 3, Section 1, Subsection 11 of the Charter also states; the city has the power *“to provide, organize, and maintain **and regulate** a fire department, provide the necessary apparatus for extinguishing fires **and do all other things necessary or desirable to protect the city from fires.**”*

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter

Claim: The proposed ordinance is not cost effective.

- VFD Chiefs' letter rec.'d Nov. 2nd

Facts:

Automatic-Aid guarantees the most effective and efficient response to every emergency, everywhere within the boundaries of Norwich.

Automatic-Aid does not add any paid fire personnel to the minimum staffing levels of NFD.

Automatic-Aid does not transfer a single dime of tax burden from the CCD to the TCD.

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter

Claim: No deficiencies with the present delivery of services are known...

- VFD Chiefs' letter rec.'d Nov. 2nd

Facts:

The six departments of the Fire Service respond to thousands of emergency calls each year in much-appreciated service to the city, but the system is not perfect. Automatic-Aid strengthens the fire service and extends the viability of the VFD's.

No one worries about the mill rate when their child is choking, or when their spouse or parent has a medical issue.

No one cares about the name on the responding fire trucks when their home or their business catches fire.

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter

Claim: No deficiencies with the present delivery of services are known...

- VFD Chiefs' letter rec.'d Nov. 2nd

Facts: Fatal fire - Lafayette Street

Yantic was dispatched to a house fire and requested help from EGP, Taftville, Laurel Hill, Bozrah, and the Mohegan Tribe.

The elderly female resident was conscious and called 911 to say that she was trapped, but by the time the first crews arrived she was unconscious and did not survive.

NFD, which was staffed and closer to the scene than any other department (only 1.5 miles away), was not requested and is not on the Lafayette Street run card.

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter

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- VFD Chiefs' letter rec.'d Nov. 2nd

91 Lafayette Street -Yantic District

November 12, 2009

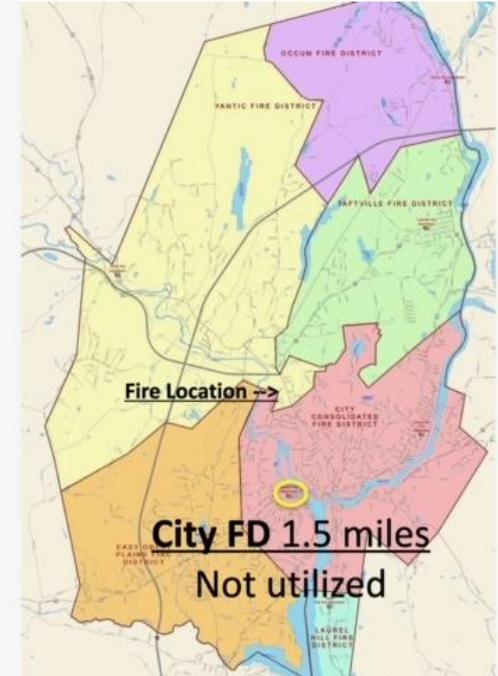
- Dispatched to a house fire.
- Elderly female perished.



91 Lafayette Street
-Yantic District
November 12, 2009

Dept.'s On Scene

- Yantic: 3 miles
- Taftville: 3 miles
- Laurel Hill: 2.9 miles
- Bozrah: 5 miles
- Mohegan Tribe: 7 miles



Automatic-Aid would have put NFD on the scene in under 4 minutes.

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter

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- VFD Chiefs' letter rec.'d Nov. 2nd

Facts: Firefighter MAYDAY - Harland Place

Taftville VFD was dispatched to a house fire with reports of people trapped inside.

While fighting the fire, two firefighters fell through the floor and were also trapped. Mohegan Tribe FD was on automatic-aid and the on-scene command also requested additional help from Bozrah. Bozrah's ladder truck arrived **17 minutes later**.

NFD, only 4 minutes away, was not requested.

This type of operational risk for which the CITY is liable is unacceptably deficient!

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter

Claim: No deficiencies with the present delivery of services are known...

- VFD Chiefs' letter rec.'d Nov. 2nd

Facts: Fire at Kelly Middle School

Taftville was dispatched to Kelly Middle School for a fire alarm. Upon arrival, responders reported smoke and that the sprinkler system had been activated, and then requested two additional engines from Yantic.

The sprinkler system continued to discharge water for 45 minutes after the fire was extinguished because the responders did not know how to shut it off and chose not to ask for help. Thousands of dollars of unnecessary damage was done as a result.

Auto-Aid for city-owned assets would automatically put NFD personnel on scene

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter

Claim: No deficiencies with the present delivery of services are known...

- VFD Chiefs' letter rec.'d Nov. 2nd

Facts: Fire at Access to Health office complex

EGP was dispatched to a fire at this West Main Street building containing multiple businesses. 11 minutes elapsed before NFD assets were requested. Shortly after, Yantic, Taftville, Laurel Hill, and the Mohegan Tribe were requested as well.

The building was a total loss.

Automatic-Aid would have dispatched NFD at the time of the first alarm.

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter

Claim: No deficiencies with the present delivery of services are known...

- VFD Chiefs' letter rec.'d Nov. 2nd

Facts: Fire at Friendly's Restaurant, West Town Street

Yantic responded to the report of a kitchen fire at Friendly's. Crews arrived to find an active fire in the ductwork and requested EGP, Mohegan Tribe, and **Colchester FD (14 miles and 20+ minutes away)**.

NFD, only 2.8 miles away, was not requested.

Automatic-Aid would have put NFD on-scene in 4 minutes

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter

Claim: No deficiencies with the present delivery of services are known...

- VFD Chiefs' letter rec.'d Nov. 2nd

Facts: House fire, Laurel Hill Avenue

LHVFD was dispatched to a report of smoke coming from a vacant house.

22 minutes after the first alarm, a LH fire police officer was first to arrive on scene and reported a heavy structure fire at which time NFD was dispatched.

A LH firefighter drove from his work in Groton to the LHVFD firehouse and drove the first apparatus to the scene.

Automatic-Aid would have put NFD on scene within 5 minutes of the first alarm

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter

Claim: No deficiencies with the present delivery of services are known...

- VFD Chiefs' letter rec.'d Nov. 2nd

Facts: AC Linen Company fire, Norwich Business Park

On two separate occasions, Yantic was dispatched to AC Linen for a fire in the dryer system. In both incidents, on-scene command requested backup from EGP, Taftville, Bozrah, Mohegan Tribe, and **Colchester FD**. While the fire burned, backup crews **waited for 24-26 minutes** while Colchester travelled to the scene.

NFD is only 5.5 miles and less than 5 minutes from the scene.

Automatic-Aid would have made NFD one of the first to arrive on scene

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter

Claim: No deficiencies with the present delivery of services are known..

- VFD Chiefs' letter rec.'d Nov. 2nd

Facts: House fire, Frank Street

Taftville was dispatched to a report of a structure fire on Frank Street. Upon arrival, responders reported that fire was showing from the first floor and extending to the second floor. The on-scene command requested Occum, Yantic, and Mohegan Tribe.

Even though NFD is only 2.7 miles and less than 5 minutes away, they were not requested for another 20 minutes because the run card was strictly followed.

Automatic-Aid would have put NFD on scene just as Taftville arrived

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter

Claim: No deficiencies with the present delivery of services are known..

- VFD Chiefs' letter rec.'d Nov. 2nd

Facts: Fire at Wequonnoc School

Taftville was dispatched to a fire alarm at Wequonnoc School while it was unoccupied. 11 minutes later, Taftville was "re-toned" because no one from that department had responded. At **17 minutes** from the time of the alarm, Taftville responded. At **28 minutes**, the on-scene commander reported smoke in the building. At **48 minutes**, the on-scene commander requested another re-tone for manpower because they could not find the source of the smoke.

Automatic-Aid would have dispatched NFD 5 minutes after the 1st alarm.

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter

Claim: No deficiencies with the present delivery of services are known..

- VFD Chiefs' letter rec.'d Nov. 2nd

Facts: House fire, Nashua Street

Occum was dispatched to a reported mobile home fire. Occum was enroute only 8 minutes later, but without any backup on the way. Occum's engine ran out of water before backup arrived and the mobile home burned to the ground.

Note: the job of 2nd engine on scene is to establish a continuous water supply.

Automatic-Aid would have dispatched NFD at the 1st alarm.

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter

Claim: No deficiencies with the present delivery of services are known..

- VFD Chiefs' letter rec.'d Nov. 2nd

Facts: Fire at Ponemah Mill Apartments

Recently, Taftville and Occum were dispatched to Ponemah Mills for a fire alarm. The first Taftville engine, staffed only by an officer and a probationary firefighter, arrived 8 minutes later and reported smoke coming from the roof. Taftville's ladder truck and 2nd engine were unable to respond.

Occum arrived on scene but did not have any staff certified for interior firefighting onboard the apparatus. **The on-scene commander was running the call and fighting the fire by himself when he requested a 2nd alarm.** The dispatcher heroically added NFD Engine 2 (Greenville) to the 2nd alarm at his own discretion.

Norwich Fire Service - Volunteer Chiefs' Withdrawal Letter

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- VFD Chiefs' letter rec.'d Nov. 2nd

Facts: Ponemah Mills continued

The Taftville Deputy Chief arrived **17 minutes later** and took command. The DC then requested a ladder truck from **Jewett City that left its firehouse 15 minutes after being requested** with **12 minutes of travel time** ahead of it.

Note: At the time of this event, the mill had become home to almost 400 individuals.

Automatic-Aid would have dispatched an NFD engine at the time of the call and would have dispatched NFD's ladder truck when Taftville's ladder didn't respond, and also would have put several fully certified firefighters on the fireground.

Claim: *"Joe DeLucia never talked to us."*

- VFD Chief's (in unison)

Facts:

Chairman DeLucia met with Chief Eyberse upon his taking command of Yantic FD, where much of the conversation centered on Auto-Aid. In subsequent talks, the chief assured DeLucia that *"don't worry, we'll get auto-aid done"*.

On at least two occasions, Chairman DeLucia spoke with Chief Milton about the McGrath report recommendation to implement Automatic-Aid, including one conversation where he said that he regrets not calling for aid sooner at the Access to Health fire. This indicates a willingness to reflect and learn and adapt to change.

Norwich Fire Service - Fire Chiefs' Meetings on Automatic Aid

Claim: *"Joe DeLucia never talked to us."*

- VFD Chief's (in unison)

Facts:

The Mayor held "secret" meetings with the CM and select VFD Chiefs to address VFD complaints about NFD run cards, but Public Safety Committee Chairman DeLucia was never invited to those meetings. Conversely, while the Mayor and Alderwoman Gould have been invited to fire chiefs' meetings, Chairman DeLucia has not been contacted directly by anyone other than Chief Montoya.

When it was suggested that Chairman DeLucia be invited to speak to the fire chiefs at their most recent meeting, Chief Jencks pushed back from the table and said:

"I don't want to talk to that [bleep]-ing guy!"

Evidence of Success: Bolduc Lane fire



In the first week of Automatic Aid, Taftville VFD and NFD Engine 2 were dispatched to Bolduc Lane for a report of a structure fire.

According to the Bolduc Lane run card, **Engine 2 (NFD) would not have been dispatched to this call** prior to Automatic Aid.

Engine 2 arrived with a full crew more than 2 minutes before any other apparatus and began attacking the fire.

As additional apparatus and crews arrived, a coordinated attack prevented the heavy fire on the rear porch from causing significant damage to the roof and interior of the building.

Norwich Fire Service - Territorialism by Design

If not for Automatic-Aid...



TAFTVILLE FIRE CO #2 Submit by Email Print Form

STREET **BOULDUK LANE** FROM HSE # 1 TO HSE # END

NOTES: Chief's Signature: Revised on:

INITIAL ALARM	Taftville ET-21	Taftville Tower-25	Taftville ET-22	Taftville Rescue-2	Taftville Squad-2	
1ST ALARM	Ulcum Eng-41	Yantic Eng-32	Yantic Eng-33	Yantic Rescue-3	Norwich Truck-1	
2ND ALARM	Laurel Hill HT-6	Laurel Hill Eng-62	Baltic Et-224	Jewett City Lad-156		
3RD ALARM	Lisbon ET-254	Baltic ET-124	EGP Lad-5	EGP Eng-52		
SPECIAL CALL						

Hydrant Area NON-Hydrant Area FAST-1 Mohegan Tribe FAST-2 Norwich FD

Staging Area: Target Hazards: Hydrant Locations: Cross St. Names & Numbers: Hose Tenders:

Tower Ladders	Aerial Ladders	FASTERS	TANKERS
Norwich Truck-1 Tribal Tower Mashant. Tower-159 Scotland Tower-116 Subbase Tower-65	Jewett City Lad-156 Baltic Truck-124 Bozrah Ladder-126 Mantville M-15 Gales Ferry R-25	Lisbon Tanker-154 Baltic Tanker-124 TANKER/Griswold ET-355 1-5 Pog PD P-12 Preston P-22	FranklinTanker125 Voluntown ET-353 6-10 Gales Ferry R-24 Ledyard R-14

FORESTRY	ATVS
Norwich Forestry-1 Lisbon Forestry 154 Baltic Forestry 124 Mohegan M-24	Laurel Hill ATV 6 Lisbon ATV 154 Baltic ATV 124 Bozrah ATV-126 Griswold ATV 155

The Bolduc Lane run card does not call for a response from NFD until EVERY one of five Taftville apparatus is on scene and not before an Engine from Occum and 3 apparatus from Yantic are dispatched.

This common practice among the VFDs is why 20+ minutes elapse before NFD is dispatched to fires in the VFD districts, if at all.

Any reasonable person would agree that significantly more damage would have been done to this 9-person multi-family residence if not for Automatic-Aid.

Norwich Fire Service - Territorialism by Design

If not for Automatic-Aid...

YANTIC FIRE ENGINE CO #1

STREET MOUNTAINVIEW DRIVE FROM HSE # 7
TO HSE # 72

NOTES: _____ Chief's Signature: _____
Revised on 01/29/2014

1ST ALARM	YANTIC E-32	YANTIC E-33	YANTIC E-31	YANTIC R-3	YANTIC SQ-36		
2ND ALARM	BOZRAH ET-126	BOZRAH L-126	EGP E-52	EGP ET-51	EGP R-5		
3RD ALARM	TAFTVILLE ET-21	TAFTVILLE ET-22	LAUREL HILL E-62	LAUREL HILL E-61	EGP L-5		
4TH ALARM	OCCUM E-42	FRANKLIN E-125	BAL TIC ET-124	BAL TIC ET-224	COLCH ET-128		
SPECIAL CALL	NORWICH E-3	NORWICH TL-1	NORWICH SQA	NORWICH BATT.1			

Hydrant Area NON-Hydrant Area FAST - 1 MOHEGAN TRIBE FAST-2 COLCHESTER

Staging Area: TOP OF YANTIC LANE
Target Hazards: _____

Hydrant Locations: ACROSS FROM #170 BROWNING RD. #18 MOUNTAINVIEW DR. #50 MOUNTAINVIEW DR. #64 MOUNTAINVIEW DR. #72 MOUNTAINVIEW DR.
Cross St. Names & Numbers: #170 BROWNING RD.
Hose Tenders: HT-6 LAUREL HILL E-225 FRANKLIN HT-106 LEBANON HT-128 COLCHESTER

Tower Ladders: TL-25 TAFTVILLE TL-1 NORWICH TL-2 NORWICH
Aerial Ladders: L-5 EGP L-126 BOZRAH L-124 BAL TIC L-128 COLCHESTER L-127 SALEM
TANKERS: T-15 FRANKLIN T-125 FRANKLIN T-124 BAL TIC T-106 LEBANON
TANKERS: T-128 COLCH T-154 LISBON T-143 OAKDALE T-127 GARDNER L T-121 SALEM

TANKER FILL SITE #1 PER OIC _____ FILL SITE ENG: LISBON
TANKER FILL SITE #2 PER OIC _____ FILL SITE ENG: JEWETT CITY
TANKER DIRECTIONS #1 _____
TANKER DIRECTIONS #2 _____

YANTIC FIRE ENGINE CO #1

STREET WAWECUS STREET FROM HSE # 11
TO HSE # 124

NOTES: ON FIRST ALARM EGP L-5 TO #79 WAWECUS STREET
ON FIRST ALARM TAFTVILLE TL-25 TO #41 FREEPORT - MOHEGAN Chief's Signature: _____
Revised on 02/06/2014

1ST ALARM	YANTIC E-32	YANTIC E-33	YANTIC E-31	YANTIC R-3	YANTIC SQ-36		
2ND ALARM	EGP E-52	EGP ET-51	TAFTVILLE ET-21	TAFTVILLE ET-22	BOZRAH L-126		
3RD ALARM	BOZRAH ET-126	LAUREL HILL E-62	LAUREL HILL E-61	OCCUM N-41	EGP R-5		
4TH ALARM	OCCUM E-42	BAL TIC ET-124	BAL TIC ET-224	FRANKLIN ET-125	COLCH ET-128		
SPECIAL CALL	NORWICH E-3	NORWICH TL-1	NORWICH SQA	NORWICH BATT 1			

Hydrant Area NON-Hydrant Area FAST - 1 MOHEGAN TRIBE FAST-2 COLCHESTER

Staging Area: #188 WEST TOWN STREET - NORWICH TEN PIN
Target Hazards: #41 FREEPORT MOHEGAN

Hydrant Locations: CORNER OF WEST TOWN STREET #185 OTROBANDO AVE. YARD HYDRANTS @ #41 WAWECUS STREET
Cross St. Names & Numbers: #168 WEST TOWN ST.
Hose Tenders: HT-6 LAUREL HILL E-225 FRANKLIN HT-106 LEBANON HT-128 COLCHESTER

Tower Ladders: TL-25 TAFTVILLE TL-1 NORWICH TL-2 NORWICH
Aerial Ladders: L-5 EGP L-126 BOZRAH L-124 BAL TIC L-128 COLCHESTER L-127 SALEM
TANKERS: T-126 BOZRAH ET-51 EGP T-125 FRANKLIN T-124 BAL TIC T-154 LISBON
TANKERS: T-128 COLCH T-106 LEBANON T-143 OAKDALE T-127 GARDNER L T-121 SALEM

TANKER FILL SITE #1 PER OIC _____ FILL SITE ENG: LISBON
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TANKER DIRECTIONS #1 _____
TANKER DIRECTIONS #2 _____

In the Yantic fire district, the career department is not called unless needed for a "Special Call", and after trucks from EIGHT other regional volunteer departments are dispatched.

Considering the vastness of the Yantic district and the bulk of business assets in Norwichtown and the Business Park, this results in response times of up to 25 minutes or more.

It would be nothing short of a dereliction of our duty to the public if we allow this to continue.

Norwich Fire Service - Territorialism by Design

If not for Automatic-Aid...



YANTIC FIRE ENGINE CO #1

Submit by Email

STREET _____ TOWN STREET _____ FROM HSE # 5
 TO HSE # 100

NOTES: FIRST ALARM ASSIGNMENT TAFTVILLE TL-25 FOR #100, #80, #60, & #42
 FIRST ALARM EGP L-5 FOR #47 TOWN STREET

Chief's Signature _____
 Revised on 02/09/2014

1ST ALARM	YANTIC E-32	YANTIC E-33	YANTIC E-31	YANTIC R-3	YANTIC SQ-36		
2ND ALARM	TAFTVILLE ET-21	TAFTVILLE ET-22	EGP E-52	EGP ET-51	BOZRAH ET-126		
3RD ALARM	BOZRAH L-126	LAUREL HILL E-62	OCCUM N-41	BALTIC ET-224	EGP R-5		
4TH ALARM	BALTIC ET-124	OCCUM N-42	LAUREL HILL E-61	LISBON E-154	FRANKLIN ET-125		
SPECIAL CALL	NORWICH E-3	NORWICH TL-1	NORWICH SQ-A	NORWICH BATT.1			

Hydrant Area NON-Hydrant Area

FAST - 1 MOHEGAN TRIBE FAST-2 COLCHESTER

Staging Area: EAST TOWN @ NORMICHTOWN GREEN

Target Hazards: CORNER OF ELM AVE. & TOWN ST. - APARTMENTS/COMMERCIAL SPACE 4 1/2 STORY WOOD FRAME LIMITED ACCESS ENTRANCES

#35 TOWN ST. (ORANGE)	HIGH END - WEST TOWN	HT-6 LAUREL HILL
#71 TOWN ST. (ORANGE)	LOW END - ROUTE 2 @ WASHINGTON STREET	E-225 FRANKLIN
#100 TOWN ST. (BLUE)		HT-106 LEBANON
MALL HYDRANTS		HT-128 COLCHESTER

TL-25 TAFTVILLE TL-1 NORWICH TL-2 NORWICH	Aerial Ladders L-5 EGP L-126 BOZRAH L-124 BALTIC L-128 COLCHESTER L-127 SALEM	TANKERS 1-5 T-126 BOZRAH T-51 EGP T-125 FRANKLIN T-124 BALTIC T-154 LISBON	TANKER 6-10 T-128 COLCH T-106 LEBANON T-M43 OAKDALE T-127 GARDNER L T-121 SALEM P-21 POQUETANUCK
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TANKER FILL SITE #1 PER OIC _____ FILL SITE ENG- LISBON

TANKER FILL SITE #2 PER OIC _____ FILL SITE ENG- JEWETT CITY

TANKER DIRECTIONS #1 _____

TANKER DIRECTIONS #2 _____

D) KX-BOZRAH, SALEM, COLCHESTER, GARDNER, LAKE, LEBANON, P) STA-U-MOHEGAN TRIBE, A) STA-R-POQUETANUCK, T) WW-FRANKLIN, C) QV-BALTIC, LISBON, H) STA-M-OAKDALE

In the event of a **re-tone**; an emergency call where no one from the VFD district acknowledges or responds to the first alarm, the dispatcher waits **10 to 12 minutes** before re-toning the same VFD in the hope that someone will respond.

Under the Automatic-Aid ordinance, the re-tone will occur **within 5 minutes** and NFD will be dispatched at that time to cover the response to the initial alarm regardless of the run card dispatch order.

For example: If an elderly woman on Elm Avenue falls and breaks her hip and the VFD does not respond to the alarm, help is guaranteed to be sent and she will no longer have to wait 30 minutes or more for a friend to arrive to help her.

CONCLUSIONS

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3. **The current procedures and practices put the community and its 1st-Responders at unnecessary risk.**

In conclusion...

1. The citizens deserve the right to expect that the Norwich Fire Service will respond to emergencies in the most efficient and effective manner possible.
2. Silo-mentality in a hybrid fire service works to the detriment of the citizens and their property.
3. The current procedures and practices put the community and its 1st-Responders at unnecessary risk.
4. **The Council is the ultimate authority regarding the delivery of fire suppression and protection services city-wide.**

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5. **The proposed ordinances leave room for policy refinement as recommended by the City Manager.**

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6. **The proposed ordinances maintain the current fire tax structure.**

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